

Call, Click for Safe, Smart Digging



One Call/811, a Common Ground Alliance initiative, is a nationwide, easily accessible resource for digging safely. Calling 811 before any excavation begins, notifies the local One Call Center to start the process of identifying and marking buried utility lines in the area.

This is the only way to prevent the serious, potential consequences – service disruption, personal injury, property damage, potential fines and costly repairs – that can result from not knowing what’s underground.

The phone number and process are the same, but specifics about each One Call Center vary by state, as shown in the directory, below. Based on information at the official CGA website – call811.com – details include program name and website for each state’s One Call Center (or multiple centers, in some cases), and rules about the minimum amount of advance notice required and how long marks placed at the dig site are valid.

In addition, a Web Ticket Entry system offers excavators, contractors and other professionals an online/remote option and mobile app – versus calling 811 – for submitting locate requests, as well as searching, tracking, updating and other functions.

While the One Call program covers all of North America, calling 811 (in-state) only works in the U.S. Please note the phone number, as available, for Canada territories listed at the end of the directory.

CALL 811

CGA website: call811.com

ALABAMA

Alabama 811: al811.com
Web Ticket Entry:
geocall.al811.com/geocall/portal
Advance Notice: 2 working days
Marks Valid: 14 calendar days

ALASKA

Alaska Digline, Inc.: 811ak.com
Web Ticket Entry:
ticket.akonecall.com
Advance Notice: 2 business days;
10 business days
in remote locations

ARIZONA

Arizona 811 Blue Stake, Inc.:
arizona811.com
Web Ticket Entry:
exactix.arizona811.com
Advance Notice: 2 working days
Marks Valid: 15 working days

ARKANSAS

Arkansas 811: arkonecall.com
Web Ticket Entry:
[geocall.arkonecall.com/
geocall/portal](http://geocall.arkonecall.com/geocall/portal)
Advance Notice: 2 working days
Marks Valid: 20 working days from
date of issue

CALIFORNIA

Underground Service Alert
Northern California: usanorth811.org
Web Ticket Entry: Select "Get A
Ticket" in the "Contractor"
section of the home page

Underground Service Alert of
Southern California: digaalert.org
Web Ticket Entry: digaalert.org/direct/
Advance Notice: 2 working days
Marks Valid: While marks are
reasonably visible with valid
ticket (28 days)

COLORADO

Colorado 811: colorado811.org
Web Ticket Entry:
colorado811.org/idig811/
Advance Notice: 2 business days
Marks Valid: 30 days

CONNECTICUT

Call Before You Dig: cbyd.com
Web Ticket Entry: [onecall.cbyd.com/
ct-b4-en/Account/Login](http://onecall.cbyd.com/ct-b4-en/Account/Login)
Advance Notice: 2 working days

DELAWARE

Miss Utility of Delmarva:
missutilitydelmarva.com
Web Ticket Entry: missutility.net
Advance Notice: 2 business days
Marks Valid: 10 business days

DISTRICT OF COLUMBIA

District One Call: missutility.net
Web Ticket Entry: missutility.net
Advance Notice: 2 business days
Marks Valid: 15 business days

FLORIDA

Sunshine 811: sunshine811.com
Web Ticket Entry:
sunshine811.com/portal3
Advance Notice: 2 business days
Marks Valid: 30 calendar days

GEORGIA

Utilities Protection Center, Inc.:
georgia811.com
Web Ticket Entry:
[georgia811.com/index.php/
mygeorgia811/](http://georgia811.com/index.php/mygeorgia811/)
Advance Notice: 3 days
Marks Valid: 30 calendar days

HAWAII

Hawaii One Call Center:
callbeforeyoudig.org
(select Hawaii)
Web Ticket Entry: hi.itic.occinc.com
Advance Notice: 5 working days
Marks Valid: 28 calendar days

IDAHO

DigLine, Inc.: digline.com
(state-wide, except five
northernmost counties)
Web Ticket Entry:
ticket.digline.com/eticket/
Password, Inc.: passwordinc.com
(North Idaho)
Web Ticket Entry: Select "Send a
Dig Ticket-Idaho" from
home-page menu
Advance Notice: 2 business days
Marks Valid: 3 weeks

ILLINOIS

Julie, Inc.: illinois1call.com
Web Ticket Entry:
newtina.julie1call.com/erequest/
Digger-Chicago Utility Alert Network:
ipi.cityofchicago.org/Digger
Web Ticket Entry: Select "Create Dig
Ticket" on bottom of home page
Advance Notice: 2 working days
Marks Valid: Life of the ticket
or until marks are not
distinguishable

INDIANA

Indiana 811: indiana811.org
Web Ticket Entry:
indiana811.org/pros/
Advance Notice: 2 working days
Marks Valid: 20 days

IOWA

Iowa One Call: iowaonecall.com
Web Ticket Entry: Select from
"Submit & Manage Tickets"
on home page
Advance Notice: 2 working days
Marks Valid: 20 calendar days
from notice date

KANSAS

Kansas One-Call System, Inc.:
kansasoncall.com
Web Ticket Entry:
[kansasoncall.com/
request-a-locate/](http://kansasoncall.com/request-a-locate/)
Advance Notice: 2 working days
Marks Valid: 15 calendar days

KENTUCKY

Kentucky 811: kentucky811.org
Web Ticket Entry:
kentucky811.org/pros/
Advance Notice: 2 working days
Marks Valid: 21 days

LOUISIANA

Louisiana One Call System:
louisiana811.com
Web Ticket Entry:
louisiana811.com/locate-request/
Advance Notice: 2 business days
Marks Valid: 20 calendar days;
30 calendar days for forestry
or agriculture work



One-Call List

MAINE

Maine Dig Safe System, Inc:
digsafe.com
Web Ticket Entry:
digsafe.com/exactix.php
Advance Notice: 3 business days
Marks Valid: 60 days

MARYLAND

District One Call: missutility.net
Web Ticket Entry: "Internet Ticketing
ITIC" on home page
Advance Notice: 2 business days
Marks Valid: 12 business days

MASSACHUSETTS

Dig Safe System, Inc: digsafe.com
Web Ticket Entry:
digsafe.com/exactix.php
Advance Notice: 3 business days
Marks Valid: Indefinite

MICHIGAN

Miss Dig System, Inc: missdig.org
Web Ticket Entry:
newtin.missdig.org/e-suite/
Advance Notice: 72 hours
Marks Valid: 21 days

MINNESOTA

Gopher State One Call:
gopherstateonecall.org
Web Ticket Entry:
gopherstateonecall.org/ticketing
Advance Notice: 48 hours
Marks Valid: 14 calendar days

MISSISSIPPI

Mississippi 811: ms811.org
Web Ticket Entry: ms811.org/
pre-excavation-information/
Advance Notice: 2 working days
Marks Valid: Ticket valid for
14 calendar days

MISSOURI

Missouri One Call System:
mo1call.com
Web Ticket Entry: mo1call.com/
excavators/itic/
Advance Notice: 2 working days
Marks Valid: As long as visible

MONTANA

Montana 811: montana811.org
Web Ticket Entry: mt.itic.occinc.com
Advance Notice: 2 business days
Marks Valid: 30 days

NEBRASKA

Nebraska 811: ne1call.com
Web Ticket Entry: ne1call.com/
internet-ticketing/
Advance Notice: 2 business days
Marks Valid: 17 business days

NEVADA

USA North 811: usanorth811.org
Web Ticket Entry: "Get a Ticket"
in "Contractor" section of
home page
Advance Notice: 2 working days
Marks Valid: 28 calendar days or
when no longer reasonably visible

NEW HAMPSHIRE

New Hampshire Dig Safe System, Inc:
digsafe.com
Web Ticket Entry:
digsafe.com/exactix.php
Advance Notice: 3 business days
Marks Valid: 30 days

NEW JERSEY

New Jersey One Call: nj1-call.org
Web Ticket Entry: nj.itic.occinc.com
Advance Notice: 3 business days
Marks Valid: 45 business days

NEW MEXICO

New Mexico 811: nm811.org
Web Ticket Entry: geocall.nm811.
org/geocall/portal
Advance Notice: 2 working days
Marks Valid: 15 working days

NEW YORK

Dig Safely New York:
digsafelynewyork.com
(state-wide, except NYC
and Long Island)
Web Ticket Entry: exactix.
digsafelynewyork.com/login
New York 818: newyork-811.com
Web Ticket Entry: ny.itic.occinc.com
Advance Notice: 2 working days
Marks Valid: 10 working days

NORTH CAROLINA

North Carolina 811: nc811.org
Web Ticket Entry: nc811.org/
remote-ticket-entry/
Advance Notice: 3-12 working days
Marks Valid: 15 working days

NORTH DAKOTA

North Dakota One Call:
ndonecall.com
Web Ticket Entry: nd.itic.occinc.com
Advance Notice: 48 hours
Marks Valid: 21 calendar days

OHIO

Ohio 811: oups.org
Web Ticket Entry: oups.org/idig/
Advance Notice: 48 hours
Marks Valid: As long as visible

OKLAHOMA

Oklahoma One-Call System, Inc:
okie811.org
Web Ticket Entry: geoappv3.
okie811.org/geocall/portal
Advance Notice: 48 hours
Marks Valid: 10 business days,
depending on visibility

OREGON

Oregon Utility Notification Center:
digsafelyoregon.com
Web Ticket Entry:
or.itic.occinc.com/login/
Advance Notice: 2 days
Marks Valid: Life of the project

PENNSYLVANIA

Pennsylvania One Call System, Inc:
pa1call.org
Web Ticket Entry: pa1call.org/notify
Advance Notice: 3-10 business days
(construction phase); 10-90
business days (design phase)
Marks Valid: As long as equipment
is kept onsite

RHODE ISLAND

Rhode Island Dig Safe System, Inc:
digsafe.com
Web Ticket Entry:
digsafe.com/exactix.php
Advance Notice: 48 hours
Marks Valid: 60 days, with contract
exemptions

SOUTH CAROLINA

South Carolina 811: sc811.com
Web Ticket Entry: geocall.sc1pups.
org/geocall/portal
Advance Notice: 3 business days
Marks Valid: 15 working days

SOUTH DAKOTA

South Dakota 811: sdonecall.com
Web Ticket Entry:
sdgc.southdakota811.com/
geocall/portal
Advance Notice: 48 hours
Marks Valid: 21 working days,
providing marks are visible

TENNESSEE

Tennessee 811: tnonecall.com
Web Ticket Entry:
tnticketentry.korweb.com
Advance Notice: 3 working days
Marks Valid: 15 calendar days

TEXAS

Texas 811: texas811.org
Web Ticket Entry:
txgc.texas811.org/geocall/portal
Advance Notice: 2 working days
Marks Valid: 14 days

UTAH

Blue Stakes of Utah 811:
bluestakes.org
Web Ticket Entry:
bluestakes.org/remote-access/
Advance Notice: 2 business days
Marks Valid: 14 calendar days

VERMONT

Vermont Dig Safe System, Inc:
digsafe.com
Web Ticket Entry:
digsafe.com/exactix.php
Advance Notice: 48 hours
Marks Valid: 60 days

VIRGINIA

Virginia 811: va811.com
Web Ticket Entry:
va811.com/excavators/
Advance Notice: 48 hours
Marks Valid: 15 working days

WASHINGTON

Washington Call Before You Dig:
washington811.com
Web Ticket Entry: wa.itic.occinc.com
Advance Notice: 2 business days
Marks Valid: 45 days

WEST VIRGINIA

West Virginia 811: wv811.com
Web Ticket Entry:
wvdc.texas811.org/geocall/portal
Advance Notice: 2 days
Marks Valid: 10 days, while visible

WISCONSIN

Diggers Hotline, Inc:
diggershotline.com

Web Ticket Entry:
geocall.diggershotline.com/
geocell/portal

Advance Notice: 3 working days

Marks Valid: Length of project,
if maintained

WYOMING

One Call of Wyoming:
onecallofwyoming.com

Web Ticket Entry:
onecallofwyoming.com/wy/
b4/en/Account/Login

Advance Notice: 2 business days

Marks Valid: 14 business days

CANADA

CGA website: [call811.com/
811-In-Your-State/Canada](http://call811.com/811-In-Your-State/Canada)

NOTE: Use the phone number or
other contact indicated, not 8-1-1.

ALBERTA

Alberta One Call Corporation
(800) 242 3447, albertaonecall.com

Web Ticket Entry:
[http://albertaonecall.com/
submit-a-locate-request/](http://albertaonecall.com/submit-a-locate-request/)

Advance Notice: 3 working days

Marks Valid: 30 days

BRITISH COLUMBIA

BC One Call: (800) 474-6886,
bc1c.ca

Web Ticket Entry: Link on map at
clickbeforeyoudig.com

Advance Notice: 3 working days

Marks Valid: 30 days

MANITOBA

Click Before You Dig MB:
(800) 940-3447,
clickbeforeyoudigmb.com

Web Ticket Entry:
[clickbeforeyoudigmb.com/
submit-a-locate-request/](http://clickbeforeyoudigmb.com/submit-a-locate-request/)

Advance Notice: 3 working days

Marks Valid: 30 days

NEW BRUNSWICK/ NEWFOUNDLAND & LABRADOR/NOVA SCOTIA/ PRINCE EDWARD ISLAND

Info Excavation: (866) 344-5463,
info-ex.com

Web Ticket Entry: Link on map at
clickbeforeyoudig.com

Advance Notice: 3 working days

Marks Valid: 30 calendar days

ONTARIO

Ontario One Call: (800) 400-2255,
ontarioonecall.ca

Web Ticket Entry:
ontarioonecall.ca/portal/
Advance Notice: 5 business days
Marks Valid: 30 calendar days
in most cases

QUEBEC

Info Excavation: (800) 663-9228,
info-ex.com

Web Ticket Entry: Link on map at
clickbeforeyoudig.com

Advance Notice: 3 working days

Marks Valid: 30 calendar days

SASKATCHEWAN

Sask 1st Call: (866) 828-4888,
sask1stcall.com

Web Ticket Entry:
sask1stcall.com/request-online/

Advance Notice: 3 business days

Marks Valid: 10 business days

ALL OTHER AREAS

Contact facility owner directly

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