

Safe, Smart Digging is a Call or Click Away



OneCall/811, a Common Ground Alliance initiative, is the nationwide system that ensures excavations avoid hitting underground utility lines and causing serious consequences – service disruption, property damage, potential fines and personal injury or worse.

While the specifics vary, each state requires “Advance Notice” be given a minimum number of hours and/or days, so buried utilities in the area can be identified and marked, before any digging occurs. In most cases, “Marks Valid” defines the maximum timeframe for completing the requested excavation.

These and other details are shown in the directory, below, including each state’s One Call Center name and website, or multiple Center names and websites, with full information, instructions, and guidelines.

To start the process, call 8-1-1 from within the state the excavation is to occur, or use the online “Web Ticket Entry.” which generally offers search, track, update, mobile app and other functions, as well as initial notification.

The following was compiled from Professional/Excavator/Contractor information available through the official CGA website: call811.com/811-in-your-state.

CALL 811

ALABAMA

Alabama 811: al811.com
Web Ticket Entry: geocall.al811.com/geocall/portal
Advance Notice: 2 working days
Marks Valid: 14 calendar days

ALASKA

Alaska Digline, Inc: 811ak.com
Web Ticket Entry: ticket.akonecall.com
Advance Notice: 2 business days;
10 business days in remote locations

ARIZONA

Arizona 811: arizona811.com
Web Ticket Entry: exactix.arizona811.com
Advance Notice: 2 working days
Marks Valid: 15 working days

ARKANSAS

Arkansas 811: arkonecall.com
Web Ticket Entry: geocall.arkonecall.com/geocall/portal
Advance Notice: 2 working days
Marks Valid: 20 working days from date of issue

CALIFORNIA

Advance Notice: 2 working days
Marks Valid: While marks are reasonably visible with valid ticket (28 days)

USA North 811: usanorth811.org
Web Ticket Entry: usanorth811.herokuapp.com

Underground Service Alert of Southern California: dialert.org
Web Ticket Entry: newtinb.dialert.org/direct/

COLORADO

Colorado 811: colorado811.org
Web Ticket Entry: colorado811.org/web-ticket-entry-wte/
Advance Notice: 2 business days
Marks Valid: 30 days

CONNECTICUT

Call Before You Dig: cbyd.com
Web Ticket Entry: onecall.cbyd.com/ct-b4-en/Account/Login
Advance Notice: 2 working days

DELAWARE

Miss Utility of Delmarva: missutilitydelmarva.com
Web Ticket Entry: missutility.net/excavators/ (Internet Ticketing/ITIC section; select region)
Advance Notice: 2 business days
Marks Valid: 10 business days

DISTRICT OF COLUMBIA

Miss Utility 811: missutility.net
Web Ticket Entry: missutility.net (Internet Ticketing/ITIC section, select region)
Advance Notice: 2 business days
Marks Valid: 15 business days

FLORIDA

Sunshine 811: sunshine811.com
Web Ticket Entry: sunshine811.com/portal3
Advance Notice: 2 business days
Marks Valid: 30 calendar days

GEORGIA

Utilities Protection Center, Inc: georgia811.com
Web Ticket Entry: georgia811.com/index.php/mygeorgia811/
Advance Notice: 3 days
Marks Valid: 30 calendar days

HAWAII

Hawaii One Call Center: callbeforeyoudig.org (select Hawaii)
Web Ticket Entry: hi.itic.occinc.com
Advance Notice: 5 working days
Marks Valid: 28 calendar days

IDAHO

Advance Notice: 2 business days
Marks Valid: 3 weeks
Dig Line, Inc: digline.com (state-wide, except five northernmost counties)
Web Ticket Entry: ticket.digline.com/eticket/

Pass Word, Inc: passwordinc.com (North Idaho)
Web Ticket Entry: nid811.com (Pelican Web Ticket portal for Benewah, Bonner, Boundary & Shoshone Counties ONLY)

Kooyrnai County Utilities Council (KCUC): kootenaicounty811.com
Web Ticket Entry: id.itic.occinc.com

ILLINOIS

Advance Notice: 2 working days (48 hours)
Marks Valid: Life of the ticket or until marks are not distinguishable
Julie, Inc. (statewide): illinois1call.com
Web Ticket Entry: illinois1call.com/remote-ticket-entry-excavators/

811 Chicago (metro area): ipi.cityofchicago.org/Digger
Web Ticket Entry: Select “create dig ticket”

INDIANA

Indiana 811: indiana811.org
Web Ticket Entry: 811.indiana811.org/login
Advance Notice: 2 working days
Marks Valid: 20 days

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IOWA

Iowa One Call: iowaonecall.com
Web Ticket Entry: ia.itic.occinc.com
Advance Notice: 2 working days
Marks Valid: 20 calendar days from notice date

KANSAS

Kansas 811: kansas811.com
Web Ticket Entry: kansas811.com/request-a-locate/
Advance Notice: 2 working days
Marks Valid: 15 calendar days

KENTUCKY

Kentucky 811: kentucky811.org
Web Ticket Entry: kentucky811.org/submit-a-ticket/
Advance Notice: 2 working days
Marks Valid: 21 days

LOUISIANA

Louisiana One Call System: louisiana811.com
Web Ticket Entry: la.itic.occinc.com
Advance Notice: 2 business days
Marks Valid: 20 calendar days

MAINE

Dig Safe System, Inc: digsafe.com
Web Ticket Entry: exactix.digsafe.com
Advance Notice: 3 business days
Marks Valid: 60 days

MARYLAND

Miss Utility of Maryland: missutility.net
Web Ticket Entry: missutility.net (Internet Ticketing/ITIC section, select "Excavators," then region)
Advance Notice: 2 business days
Marks Valid: 12 business days

MASSACHUSETTS

Dig Safe System, Inc: digsafe.com
Web Ticket Entry: exactix.digsafe.com
Advance Notice: 3 business days
Marks Valid: Indefinite

MICHIGAN

Miss Dig System, Inc: missdig.org
Web Ticket Entry: onecall.missdig811.org/ngen.web
Advance Notice: 72 hours-minimum, 14 days-maximum
Marks Valid: 21 days

MINNESOTA

Gopher State One Call: gopherstateonecall.org
Web Ticket Entry: mn.itic.occinc.com
Advance Notice: 48 hours
Marks Valid: 14 calendar days

MISSISSIPPI

Mississippi 811: ms811.org
Web Ticket Entry: ms811.org/pre-excavation-information/
Advance Notice: 2 working days
Marks Valid: Ticket valid for 14 calendar days

MISSOURI

Missouri One Call System: mo1call.com
Web Ticket Entry: mo.itic.occinc.com
Advance Notice: 2 working days
Marks Valid: As long as visible

MONTANA

Montana 811: montana811.org
Web Ticket Entry: mt.itic.occinc.com
Advance Notice: 2 business days
Marks Valid: 30 days

NEBRASKA

Nebraska 811: ne1call.com
Web Ticket Entry: ne.itic.occinc.com
Advance Notice: 2 business days
Marks Valid: 17 business days

NEVADA

USA North 811: usanorth811.org
Web Ticket Entry: usanorth811.herokuapp.com
Advance Notice: 2 working days
Marks Valid: 28 calendar days or when no longer reasonably visible

NEW HAMPSHIRE

Dig Safe System, Inc: digsafe.com
Web Ticket Entry: exactix.digsafe.com
Advance Notice: 3 business days
Marks Valid: 30 days

NEW JERSEY

New Jersey One Call: nj1-call.org
Web Ticket Entry: nj1-call.org/itic
Advance Notice: 3 business days
Marks Valid: 45 business days

NEW MEXICO

New Mexico 811: nm811.org
Web Ticket Entry: geocall.nm811.org/geocall/portal
Advance Notice: 2 working days
Marks Valid: 15 working days

NEW YORK

Advance Notice: 2 working days
Marks Valid: 10 working days
Dig Safely New York: digsafelynewyork.com (state-wide, except NYC and Long Island)
Web Ticket Entry: exactix.digsafelynewyork.com
New York 818: newyork-811.com (NYC and Nassau & Suffolk Counties on Long Island)
Web Ticket Entry: ny.itic.occinc.com

NORTH CAROLINA

North Carolina 811: nc811.org
Web Ticket Entry: nc811.org/remote-ticket-entry/
Advance Notice: 3-12 working days
Marks Valid: 15 working days

NORTH DAKOTA

North Dakota One Call: ndonecall.com
Web Ticket Entry: nd.itic.occinc.com
Advance Notice: 48 hours (excluding weekends, holidays)
Marks Valid: 21 calendar days

OHIO

Ohio 811: ohio811.org
Web Ticket Entry: ous.org/idig/
Advance Notice: 48 hours
Marks Valid: As long as visible

OKLAHOMA

Okie 811: okie811.org
Web Ticket Entry: geoappv3.okie811.org/geocall/portal
Advance Notice: 48 hours
Marks Valid: 10 business days, depending on visibility

OREGON

Oregon Utility Notification Center: digsafelyoregon.com
Web Ticket Entry: or.itic.occinc.com
Advance Notice: 2 days
Marks Valid: Life of the project

PENNSYLVANIA

Pennsylvania One Call System, Inc: pa1call.org
Web Ticket Entry: pa1call.org/notify
Advance Notice: 3-10 business days (construction phase); 10-90 business days (design phase)
Marks Valid: As long as equipment is kept onsite

RHODE ISLAND

Dig Safe System, Inc: digsafe.com
Web Ticket Entry: digsafe.com/exactix.php
Advance Notice: 48 hours
Marks Valid: 60 days, with contract exemptions

SOUTH CAROLINA

South Carolina 811: sc811.com
Web Ticket Entry: exactix.sc811.com
Advance Notice: 3 working days
Marks Valid: 15 working days

SOUTH DAKOTA

South Dakota 811: sdonecall.com
Web Ticket Entry: sdgc.southdakota811.com/geocall/portal
Advance Notice: 48 hours
Marks Valid: 21 working days, providing marks are visible

TENNESSEE

Tennessee 811: tnonecall.com
Web Ticket Entry: tnticketentry.korweb.com
Advance Notice: 3 working days
Marks Valid: 15 calendar days

TEXAS

Texas 811: texas811.org
Web Ticket Entry: txgc.texas811.org/geocall/portal
Advance Notice: 2 working days
Marks Valid: 14 days

UTAH

Blue Stakes of Utah 811: bluestakes.org
Web Ticket Entry: bluestakes.org/newtinweb/utah
Advance Notice: 2 business days/48 hours
Marks Valid: 14 calendar days

VERMONT

Dig Safe System, Inc: digsafe.com
Web Ticket Entry: digsafe.com/exactix.php
Advance Notice: 48 hours
Marks Valid: 60 days

VIRGINIA

Virginia 811: va811.com
Web Ticket Entry: va811.com/professionals/
Advance Notice: 48 hours
Marks Valid: 15 working days

WASHINGTON

Washington Utility Notification
Center: washington811.com
Web Ticket Entry:
wa.itic.occinc.com
Advance Notice: 2 business days
Marks Valid: 45 days

WEST VIRGINIA

West Virginia 811: wv811.com
Web Ticket Entry:
[wvgc.texas811.org/geocall/
portal](http://wvgc.texas811.org/geocall/portal)
Advance Notice: 2 days
Marks Valid: 10 days, while visible

WISCONSIN

Diggers Hotline, Inc:
diggershotline.com
Web Ticket Entry:
[geocall.diggershotline.com/
geocall/portal](http://geocall.diggershotline.com/geocall/portal)
Advance Notice: 3 working days
Marks Valid: Length of project,
if maintained

WYOMING

One Call of Wyoming:
onecallofwyoming.com
Web Ticket Entry:
[onecallofwyoming.com/wy/
b4/en/Account/Login](http://onecallofwyoming.com/wy/b4/en/Account/Login)
Advance Notice: 2 business days
Marks Valid: 14 business days

CANADA

For Canada territories, the phone
number specified, below, must be
used. While the One Call program
covers all of North America, calling
811 (in-state) only works in the U.S.

ALBERTA

Alberta One Call Corporation
(800) 242 3447,
albertaonecall.com
Web Ticket Entry:
[bydponecall.zendesk.com/
hc/en-us](http://bydponecall.zendesk.com/hc/en-us)
Advance Notice: 3 working days
Marks Valid: 30 days

BRITISH COLUMBIA

BC One Call: (800) 474-6886,
bc1c.ca
Web Ticket Entry:
[onecall.beforeyoudigpartners.
com/ca-b4-en/Account/Login](http://onecall.beforeyoudigpartners.com/ca-b4-en/Account/Login)
Advance Notice: 3 working days
Marks Valid: 30 days

MANITOBA

Details not available

NEW BRUNSWICK/ NEWFOUNDLAND/ NOVA SCOTIA/ PRINCE EDWARD ISLAND

Info Excavation: (866) 344-5463,
info-ex.com
Advance Notice: 3 working days/
72 hours
Marks Valid: 30 calendar days

ONTARIO

Ontario One Call: (800) 400-2255,
ontarioonecall.ca
Web Ticket Entry:
[portal.ontarioonecall.ca/
webportal/Account/Login](http://portal.ontarioonecall.ca/webportal/Account/Login)
Advance Notice: 5 business days
Marks Valid: 30 calendar days
in most cases

QUEBEC

Info Excavation: (800) 663-9228,
info-ex.com
Web Ticket Entry:
identity.info-ex.com
Advance Notice: 3 working days/
72 hours
Marks Valid: 30 calendar days

SASKATCHEWAN

Sask 1st Call: (866) 828-4888,
sask1stcall.com
Web Ticket Entry: [sask1stcall.com/
request-online/](http://sask1stcall.com/request-online/)
Advance Notice: 2 working days
Marks Valid: 10 working days